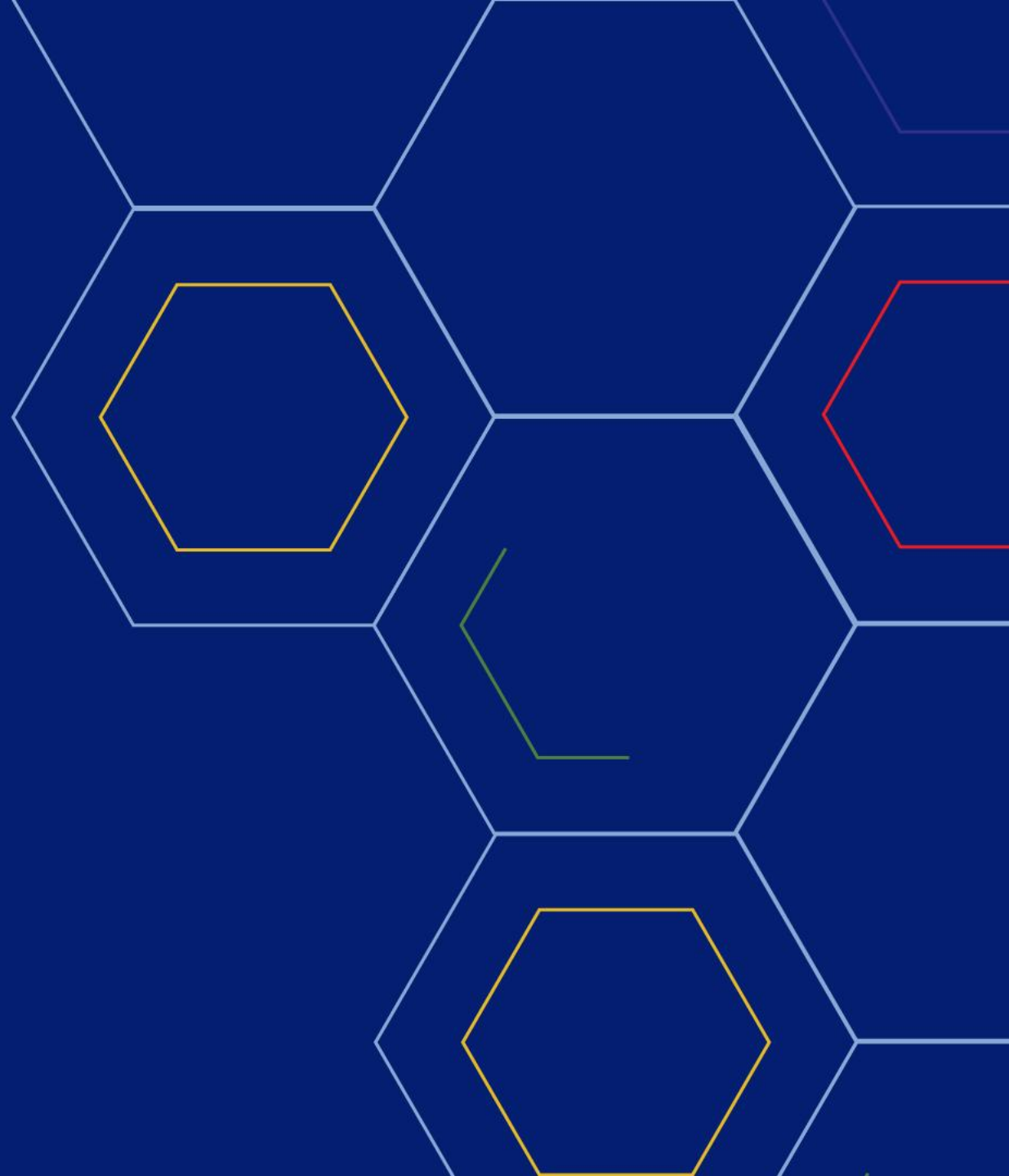




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# LEARNING FROM INCIDENT





# INCIDENT DESCRIPTION

- A 3rd party Motorist who was driving in high speed, skipped a 3-way crossing, lost control of his vehicle, the car jumped the pavement and crashed into a customer's vehicle who was busy filling fuel at retail site .
- The customer's vehicle was bumped with high impact and knocked the fuel dispensing pump over, broke all the shear valves and totally wrecked the dispenser.



# INCIDENT ROOT CAUSE

## **Contributing causes:**

- The site is facing the road and there is no boundary fence
- The motorist did not stop at the stop sign

## **Root cause:**

- The Motorist was under the influence of alcohol.
- The Motorist was speeding.



# INCIDENT LEARNINGS

- Do not drink and drive
- Conduct drills regularly (The attendants acted swiftly to press the emergency stop-No spillage occurred )



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**Thank You**

2024