



FUELS INDUSTRY
Association of South Africa

LEARNING FROM INCIDENT (LFI)

Matric Students Crowd Petrol Station Awaiting Results

2024



INCIDENT DESCRIPTION

Unsafe conditions for fuel delivery

- On the night of 13th January 2025, a fuel load was scheduled and dispatched for delivery to a petrol station.
- On arrival at the petrol station, the delivery driver noted that there was a crowd students at the service station, including the delivery point.
- The driver noted that it would be risky to try to continue with the fuel delivery.
- It was risky in that if the driver or receiving supervisor attempted to get the crowd to move away from the filler points, the crowd could have still encroached the truck while fuel delivery was taking place. This could have resulted in uncontrolled environment during fuel delivery, with risk of loss of primary containment and pool fire in a crowded area.
- The driver called the dispatch supervisor who advised the driver not to continue with delivery at that petrol station and was diverted to another petrol station.



* pictures above are illustrative pictures of a crowd in a petrol station, not actual pictures of the specified incident



INCIDENT LEARNINGS

- Fuel delivery drivers should be trained and empowered to have risk awareness and do risk assessments while their duties.
- It is important that drivers take a moment to stop and reflect of possible consequences of unusual conditions while executing their tasks.
- Drivers should be trained regarding stop work authority for unsafe conditions and be empowered to exercise that stop work authority.
- Petrol station operators should also be aware dynamic risks at the petrol stations and manage them accordingly.



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Thank You

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