

# Incident Learning: What happened?

- On Wednesday, 9 October at approximately 09:00am, a contractor employee was walking from the toilet in the Zone 3 area and had to use the small bridge to cross. As the employee descended the steps, his left heel was caught on a step; he pulled his foot to get loose and sustained a laceration to the heel.



# What are the learnings for implementation?

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- Always maintain 3 point contact when accessing a ladder.
- Be vigilant of your surroundings.