

Incident Learning: What happened?

SAPREF – Terminal Employee Ankle Injury

- The wharf operator was descending the staircase when he lost his balance and twisted his right ankle.
- The Operator had a previous non-work-related injury on his left leg



What are the learnings for implementation?



- **Clear communication** between Clinic, Line manager and employee on injured employees return to work
- Educating stakeholders on **Medical incapacity management procedure** – following major organisational change.