

Incident Learning: What happened?

1. BRIEF DESCRIPTION OF EVENT

On 10th May 2022, an employee was assisting with clean-up activities in offices following the flood damage on the 12th April 2022. Whilst removing a picture frame from the wall, the glass on the frame fell off and hit the person on the forehead. The glass broke off on impact, causing three cuts on the forehead and one above the right eye. The cut above the right eye was deep and pierced through the skin to the top of the eyeball, resulting in a cut in the eye. The injured person received first aid treatment at the clinic and was sent to hospital for further assessment. The cuts were stitched, and the person was seen by an eye specialist and will undergo eye surgery. The person is doing well and has sight on the injured eye. The person was wearing PPE and eye protection (safety glasses) at the time of the incident.

2. IMMEDIATE ACTIONS TAKEN:

- The injured person received first aid immediately and was then transported to the clinic.
- The patient received further first aid treatment by the Sister and was transported by an ambulance to hospital for further assessment.
- All clean-up activities were stopped immediately, and a stand down was held to discuss the incident and immediate learnings.
- Management and HSSE department were informed about the injury.
- All clean-up activities were suspended for the day to allow the teams to reflect on the incident and maximize learnings.

3. SKETCH/PHOTOGRAPH



What are the learnings for implementation?

4. SUMMARY OF MAIN CAUSES

- LMRA for the task did not identify the risk of falling objects .
- The frame was partial submerged in water which compromised it's integrity.

5. INVESTIGATION FOLLOW UP ACTIONS:

1. All areas to stop work and have a stand down to discuss the incident and identify any other hazards due to compromised structures.

6. LESSONS LEARNT

- Identify all potential hazards during the LMRA and implement the required mitigations.
- Do not put yourself in the Line of Fire
- Construction materials e.g.. Frames may be compromised and require special handling.
- Remove items that are hanging on the wall inside offices e.g. frames, etc. before starting clean-up activities.
- Hard Hat to be added as mandatory PPE during the clean up activities.