

# Incident Learning: What happened?

**South Complex – 06 February 2019:** A scaffold vendor was tasked to erect a 6-meter high standard scaffold in one of the Operating Units, within the Refinery. Two employees were in the process of securing a scaffold ledger to a base jack when the employee positioned above lost grip of the scaffold ledger causing it to drop, striking the left index finger of the employee positioned below. (Finger caught in between ledger and base jack)

The IP was treated and stabilized at the Refinery clinic and sent to hospital for advance medical care. He was discharged as no surgery was required.



Scaffold Ledger

Base Jack

# What are the learnings for implementation?

## *ACTIVE FAILURES*

Employee (IP) lacked the correct level of experience to execute the task.

## *KEY FINDINGS*

There was an approved JHA for the task, however, the Supervisor failed to discuss with the team prior to starting the task.

## *LESSONS LEARNT*

- Meeting to be held with the vendor to discuss the correct competency levels when executing work on site.
- The risk of equipment falling and pinch points and mitigation of such risk as identified in the TSTI, must be discussed with all employees executing the task, to avoid employees placing themselves in an unsafe position. (In the line of fire).
- If the method of executing the task changes stop the work and discuss with the Supervisor to establish the safest way of executing the task.
- Ensure that competent resources are in place to complete the task safely.
- Supervisors for such work must remain on site at all times.