

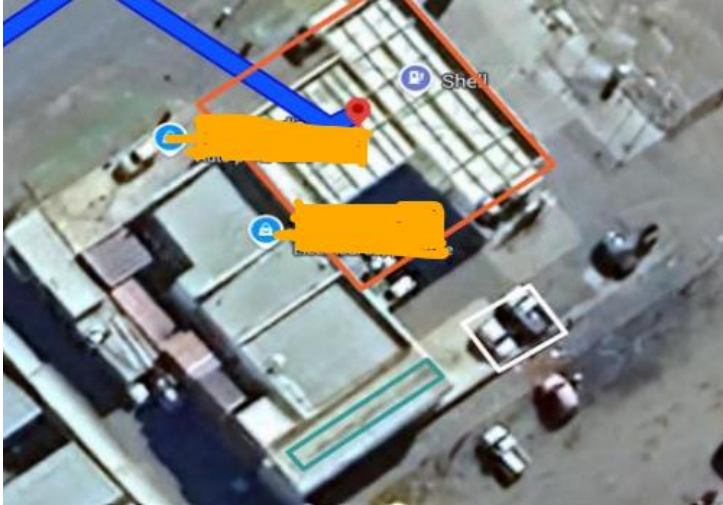


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LEARNING FROM INCIDENT (LFI)

Mamello Shelle (SDSA)

Falling from height incident – during canopy light installation



- The team was working on the roof installing canopy lights
- There was a team member that was still working on the canopy when the rest of team vacated the work area and locked the gate.
- The member attempted to get the attention of colleagues by working across the canopy to the side where they were parked. This was outside of the work area and that part of the roof was not assessed.
- The team member accidentally stepped onto a fragile roof surface which collapsed.
- The technician sustained injuries to the hand/wrist requiring surgery.
- There were no anchor points or lifelines in place at the point where the fall occurred because it was outside of the working area.
- The technician was not supervised at the time of the incident.



INCIDENT LEARNINGS

- Always remain inside the **clearly-marked permitted work areas**.
- Do not enter any **unauthorized areas** without first assessing the hazards and implementing suitable control measures.
- Clear identification, mitigation and communication of hazards incl. **fragile surfaces**. Enhance work planning and Last Minute Risk Assessment (LMRA)
- Ensure clearly defined **access/ egress point(s)**
- Install permanent anchor points and lifelines where applicable.
- Always have a **spotter/ supervisor** available when someone is working at height to provide supervision, assurance and **emergency support**, following Shell and local regulatory requirements.
- Ensure **clear communication** for each key stage of the work with all key stakeholders on site.
- Ensure task-specific emergency response actions are integrated into Job Hazard Analysis (JHA), which should cover the whole site but not just the immediate work area.



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Thank You

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