

# Learning from incidents (1)

The following is a list of incidents that we experienced in the last quarter. We also had an outage of the plant during the month of May.

- A finger injury that resulted in medical treatment and restricted work activities when a CSE standby assisted workers doing refractory repairs. A chunk of refractory fell on his finger causing him to suffer a fracture to the finger. He was not part of the team that was engaged in the refractory work, was not familiar with the hazards and risks, did not have the appropriate PPE.
- A spill of some catalyst during crane rigging activities – no injuries, HiPo near miss. Crane driver had a medical condition (diabetes) and incident occurred in the last hour of the shift.
- Another finger injury when a worker moved a portable floodlight and the head of the floodlight fell forward causing his finger to be pinched between the light and the base. This resulted in the individual requiring medical treatment. Worker did not do a Last Minute Risk Assessment as he considered it a low risk task and hence missed noticing that the floodlight securing device was not tightly fastened.

# Learning from incidents (2)

The following is a list of incidents that we experienced in the last quarter – continued from slide #1.

- A monkey was harassing workers on their break time. One of the workers picked a stone and threw it the monkey but the stone ended up striking a fellow worker on the head. Fortunately the injury was not serious. The worker who threw the stone did not pause to consider the possible unintended outcomes and risks of his actions.
- A worker arrived at work ill and subsequently confirmed to be COVID19 positive. Other workers were exposed from working in the same area – fortunately they had observed their preventative protocols and were not impacted.