



With us you are Number One

ENGEN

ENREF

INCIDENT LEARNINGS

LEARNINGS FROM INCIDENTS



- Incident notification to be submitted via online portal / management system within 24 hours;
- Once incident is completed, all documents are submitted into the online portal which is accessible to the entire ENGEN OPU's to view/share as learnings;
- Refinery communications are submitted to all employees via email;
- All learning are shared on every meeting platform where the Safety Officer will present incident as a safety moment (open for discussion amongst team);
- All learnings captured on the Area HSE Committee Meeting Minutes to share with Area Team and Safety Representatives (meetings held monthly)

- All learnings shared at the 16.2 HSE Committee Meeting which is represented by all Senior Management;
- Lessons Learnt are attached to Job Hazard Analysis (JHA) for similar scope of work being executed to ensure team is made aware of past incidents;
- HER Register (Hazards and Effects Register) – all incidents captured and tracked (“Live” working document). After any incident, HER is updated. When teams are conducting Risk Assessments etc. can refer to HER for past incidents;
- Business Partner Forums (Contractor Meetings) held every Quarter and shared with all Site Management and Safety personnel.