

# Incident Learning: What happened?

## Basic information regarding the incident

- A contractor working at the Refinery has tested positive for COVID-19. He has been isolated and is receiving the appropriate level of support. The contractor is currently asymptomatic (displaying no symptoms) but was tested after being in close contact with a friend who had returned from overseas.

## Actual and potential consequences

- As a result of the positive test, the NICD (National Institute for Communicable Diseases) and the South African Health Ministry have been informed and we have commenced contact tracing as a matter of priority. Contact tracing is the process through which we identify any individual that has been in close contact with someone who has a confirmed case of coronavirus. Those colleagues who have come in close contact with the person will be contacted and provided with the relevant support.
- After consultation with external medical experts, we are able to continue with the limited operation of the refinery with the minimum number of employees on site in line with our business continuity planning. This will ensure that essential functions may continue with the right measures in place. All other activities will be stopped for now.
- We continue to adhere to the strict hygiene, screening and social distancing protocols we have put in place in order to ensure the safety of all those on site.

# What are the learnings for implementation?

- The refinery had worked closely with their expert medical advisors to develop Response Process Flows for various potential scenarios related to COVID 19. These well defined process allowed for a quick response and decisive once a positive case was reported.
- The refinery has Business Continuity Plans in place to enable essential activities to continue with the correct measures in place.