

Incident Learning: What happened?

Basic information regarding the incident

- Cape Town Depot colleague tested positive for COVID 19 virus on 25 May 2020.
- Colleague had advised they had been referred for testing allowing response to kick in swiftly.

Actions taken

- Downtime enabled externally certified deep cleaning and sanitisation of the entire facility.
- Contact tracing to enable determination of risk exposure and appropriate testing
- Of isolated and tested colleagues, 1 subsequently tested positive
- Review of robustness of Covid19 Operational Controls per workplace Plan
- Internal calibration to resume operations with all cleared low risk employees
- Relevant authorities' consulted on the detail and adequacy of approach taken

What are the learnings for implementation?

Elements that aided efficiency of response:

- Initiate workplace tracing once employee has gone for testing – pre-identify possible High and Low risk exposure and prep for possible +ve result.
- PPE breakdown is more likely to happen between colleagues that work together regularly – it is important for teams to proactively discuss barriers and keep each other in check
- CCTV footage is a great resource for contact tracing (thanks for this learning shared earlier) as well as ongoing monitoring of Covid19 control compliance
- Encourage staff to proactively assess their homes for isolation readiness and/ or identify preferred isolation centres
- Defined support infrastructure with relevant service providers is very helpful for colleagues (infected and impacted) requiring counselling etc