

Incident Learning: What happened?

Basic information regarding the incident

- Retailer at a fuel site in Cape Town tested positive for COVID 19 virus after experiencing mild symptoms. Retailer had proactively gone into self isolation even prior to the test results being received.

Actual and potential consequences

- As a result of the positive test, the NICD (National Institute for Communicable Diseases) and the South African Health Ministry have been informed and contact tracing has begun as a matter of priority.
- The retail site was immediately shutdown and disinfected. The site has since been open upon receiving the necessary certification.
- All employees in direct contact with the retailer have been self isolated.
- The site continues to adhere to the strict hygiene, screening and social distancing protocols we have put in place in order to ensure the safety of all those on site

What are the learnings for implementation?

- Retailer was proactive and self isolated once onset of symptoms appeared.
- Areas were immediately disinfected to avoid further infection while waiting for the test results.
- Site was immediately shutdown. A certified disinfecting company was used to disinfect the area and the site has been re-opened.
- All employees in direct contact with the retailer have been self isolated.
- This quick response to a suspected case has limited further transmission of the virus.