

Incident Learning: What happened?

Basic information regarding the incident

- On 16 May 2020, we received confirmation that an individual working at the Refinery who has tested positive for COVID-19 following contact tracing. The person is currently in self-isolation and receiving the appropriate level of support.

Actual and potential consequences

- The areas of the refinery in which the affected employee worked have been closed so that decontamination can take place. The crews who are normally located there will be relocated to other venues at the Refinery, as per the BCP.
- The necessary authorities are being informed of the positive case. As per the Infectious Disease Response Plan, the Refinery Task Team has commenced contact tracing as a matter of priority.
- Based on the Risk Assessment of the scenario and guidance received from external medical expert, the facility will continue with its current activities.

What are the learnings for implementation?

- A well defined response process is in place for various scenarios allowing for a quick response once a positive case was reported.
- Effective contact tracing and screening has identified the affected individual for testing quickly.
- Well defined BCP in place to enable activities to continue with the correct measures in place.
- Swift Communication to all stakeholders is critical to avoid misalignment