

Incident Learning: What happened?

Basic information regarding the incident

- On 13 May 2020, we received confirmation that an individual working at the Refinery clinic has tested positive for COVID-19. The person is currently in self-isolation and receiving the appropriate level of support.

Actual and potential consequences

- The Refinery clinic has been closed so that decontamination can commence. The backup clinic has been set up as per the facility business continuity plan. Relief nursing staff will be put in place.
- The necessary authorities are being informed of the positive case. As per the Infectious Disease Response Plan, the Refinery Task Team has commenced contact tracing as a matter of priority.
- Based on the Risk Assessment of the scenario and guidance received from external medical expert, facility will continue with its current activities.

What are the learnings for implementation?

- A well defined response process is in place for various scenarios allowing for a quick response once a positive case was reported.
- Well defined BCP in place to enable activities to continue with the correct measures in place.
- Swift Communication to all stakeholders is critical to avoid misalignment