

Incident Learning: What happened?

Basic information regarding the incident

- A staff member at a retail site in Western Cape tested positive for COVID 19 virus on 13 May 2020. The employee has been on leave and was not on site for the last 8 days. Employee experienced flu like symptoms and was advised by a doctor to be tested given employee suffered from an underlying condition.

Actual and potential consequences

- Employee was in self isolation even prior to receiving positive test confirmation.
- The retailer has made contact with the NICD (National Institute for Communicable Diseases) to advise them of the positive case. The NCID confirmed that there was no further action required and that they would contact employee to start contact tracing.
- Retailer also contacted Western Cape COVID-19 hotline as per the NICD advise. Western Cape Covid-19 hotline confirmed not further action required given that employee was not on site for the last 8 days.
- Staff continue to be monitored on a daily basis.

What are the learnings for implementation?

- Being at higher risk due to an underlying condition, medical advise was to be tested.
- Employee followed the advise of the doctor and was immediately tested.
- The Retailer has all PPE measures on sites, on the forecourt, in c-store, at the ATM, for staff and customers etc. Retailer also has the temperature digital thermometer to screen his staff twice daily (before and after shift).
- Limited staff on site has reduced exposure to the further spread of COVID -19.