

Incident Learning: COVID-19 Positive

Service provider employee reported sick last Friday. Self isolation after seeing his doctor and test done. Results received yesterday 09/07/20 as positive for COVID-19.

Contact tracing have been activated. Close contacts will be required to self-quarantine and sent for testing.

Shared facilities have been disinfected. Investigation in progress.

Learning:

Went well:

- Employees reporting incident
- Isolation of employees.
- Timeous Contact tracing
- Social distancing and use of face masks.
- Authorities informed. DEL and NICD

Improvements:

- Staff rotation to minimise staff numbers at any one time
- Assurance on employee use of masks by line managers
- Sick employees to be encourage to stay at home.
- Sanitise before and after work execution.